ZINA WORKFLOW MANAGEMENT User's guide

Create new post-associated bundle

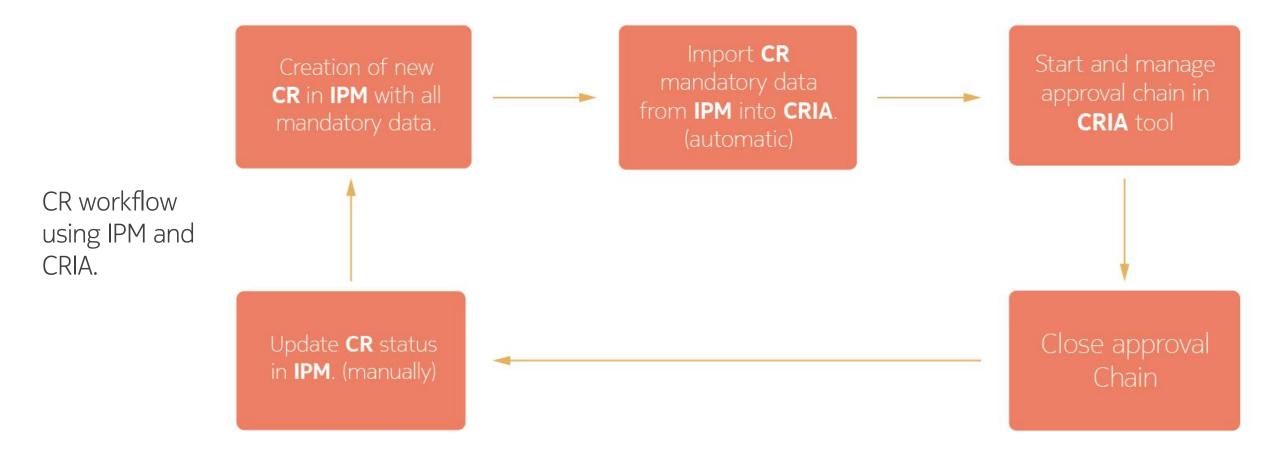




- CRIA stands for Change Request Innovative Automation. It's a tool developed by Business Operations team for Latin America.
- CRIA tool aims to allow automation in the approval chain for Change Requests and centralize the database with information associated with these CRs.
- CRIA acts in the process of Change Requests approval. It is still needed and mandatory the usage of IPM for all other processes associated with CRs.
- This document describes the operational procedures for end users to import CR data from IPM and the benefits of the CRIA tool usage.











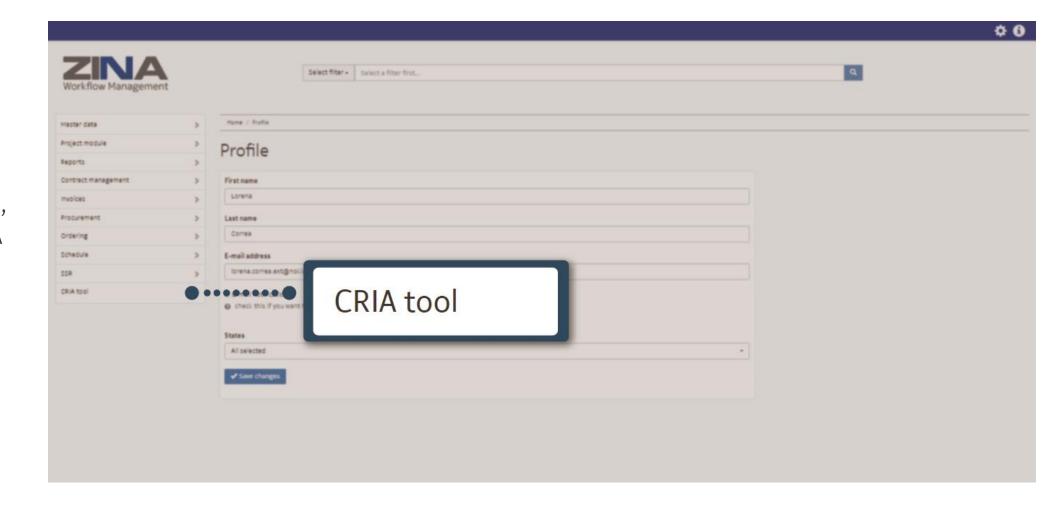
In the CR Bundle menu, you will have 3 possibilities:

- 1. CR bundle report: View CR bundle detail report.
- 2. Create a pre-associated Bundle CR: In this bundle, we already know all Change Requests that must be included in the package before sending bundle request for approval. (CT TIM Brazil is the only team using this feature at this moment)
- 3. Create a post-associated Bundle CR: In this bundle, we request a Bundle cost amount approval previously to the definition of Change Requests. We will have a pre-approved budget and we will control budget expenditure by including individual CR's costs.





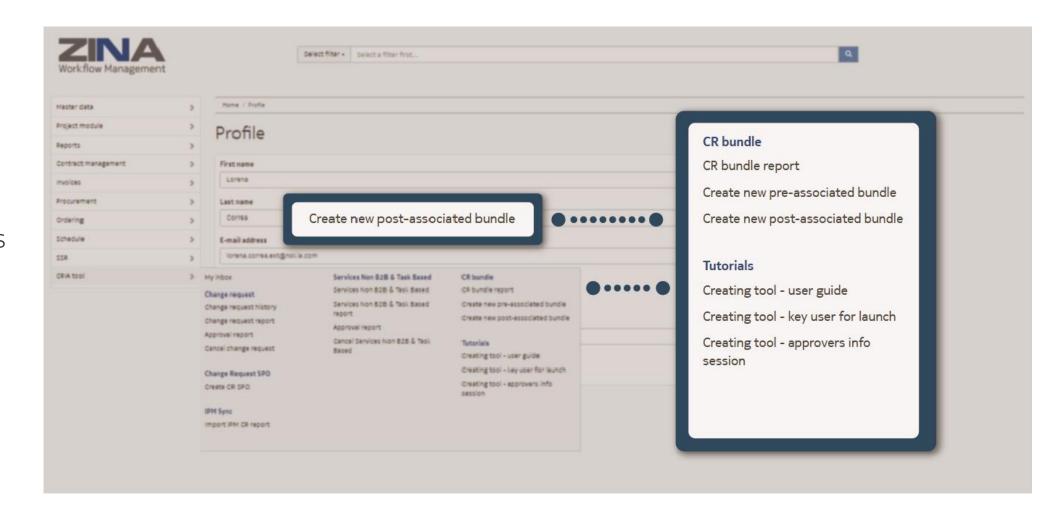
In the side menu, display the "CRIA Tool" options.







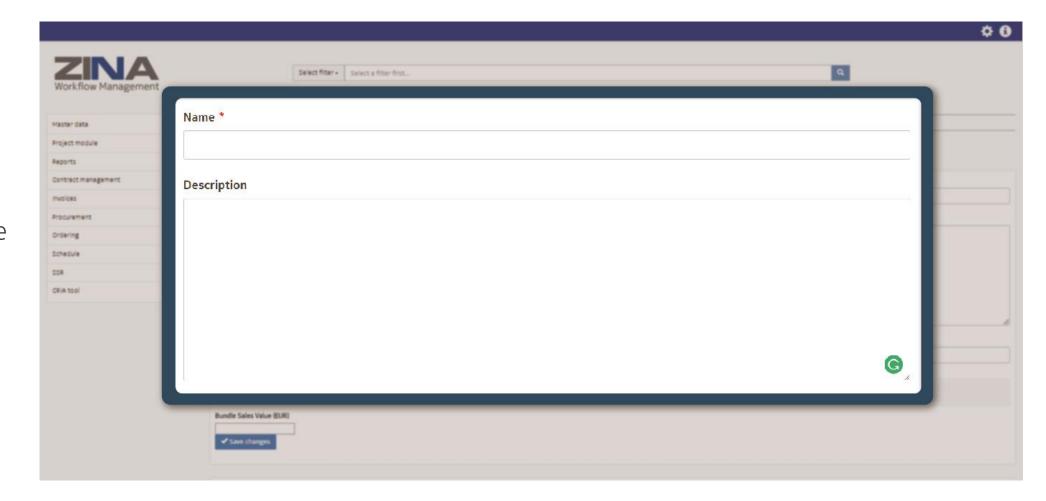
Select the "Create new post-associated bundle" option as the image indicates.







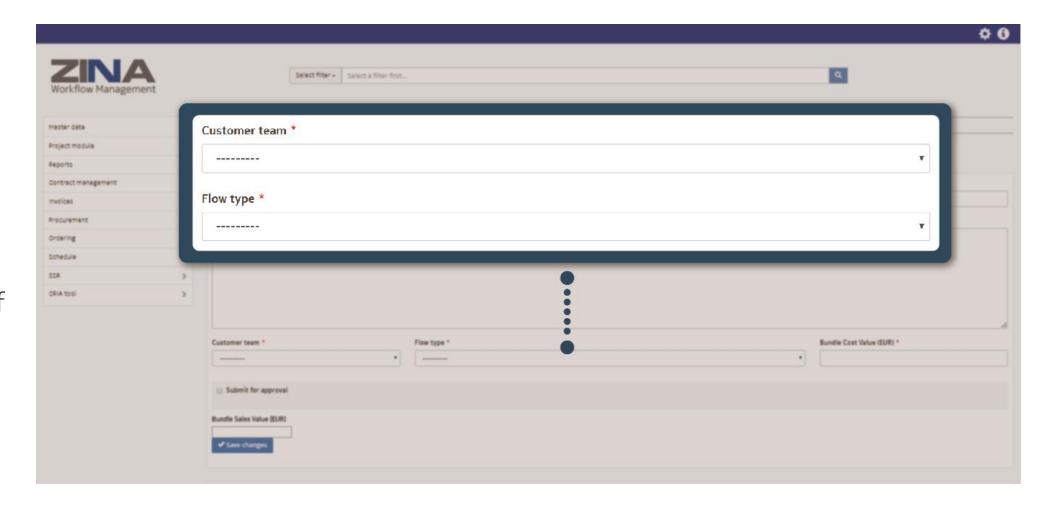
Edit a bundle name and provide a general bundle description.







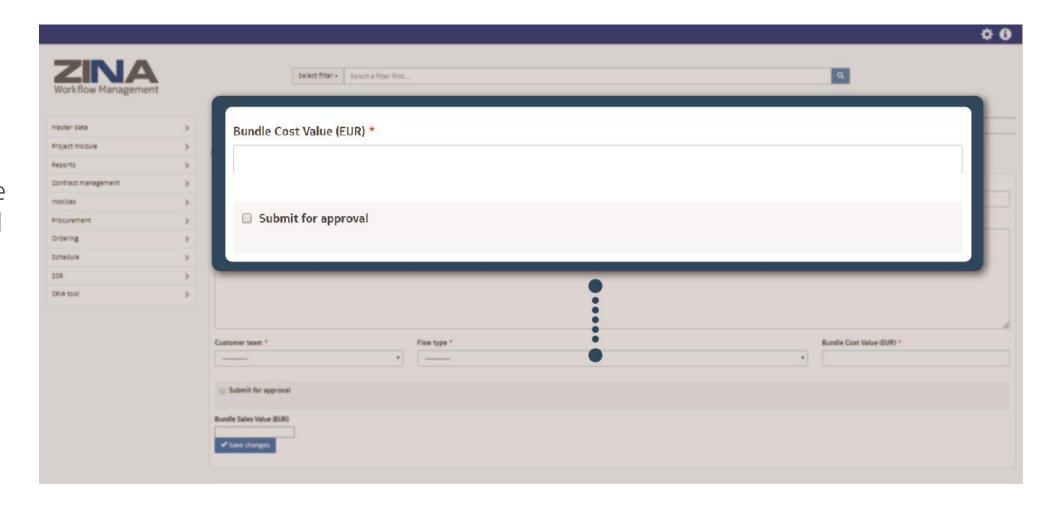
Select customer team of Bundle (only available for those allowed by Key Users) and define the type of flow to be used.







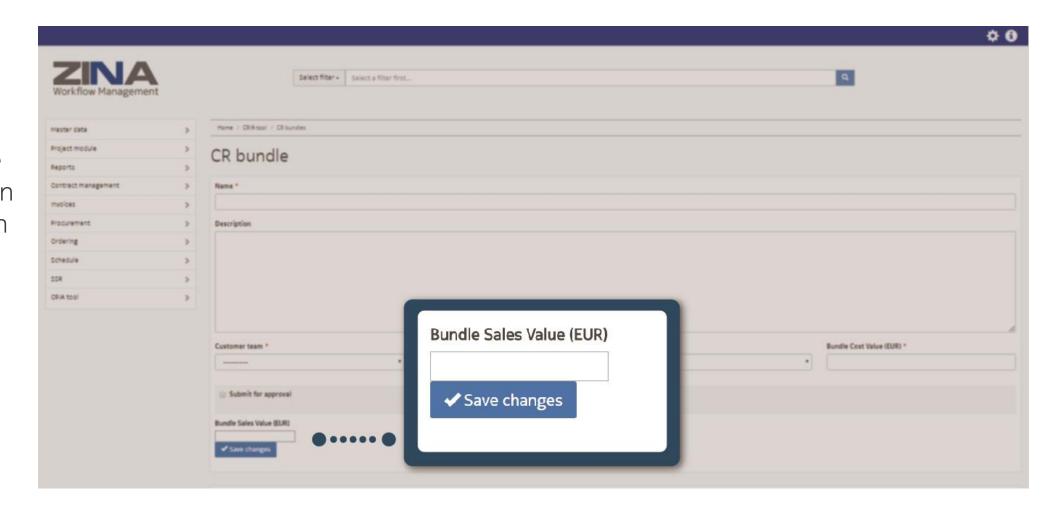
Then, complete
Bundle Cost Value
field in Euros and
check the box if
bundle should be
sent for approval
chain.







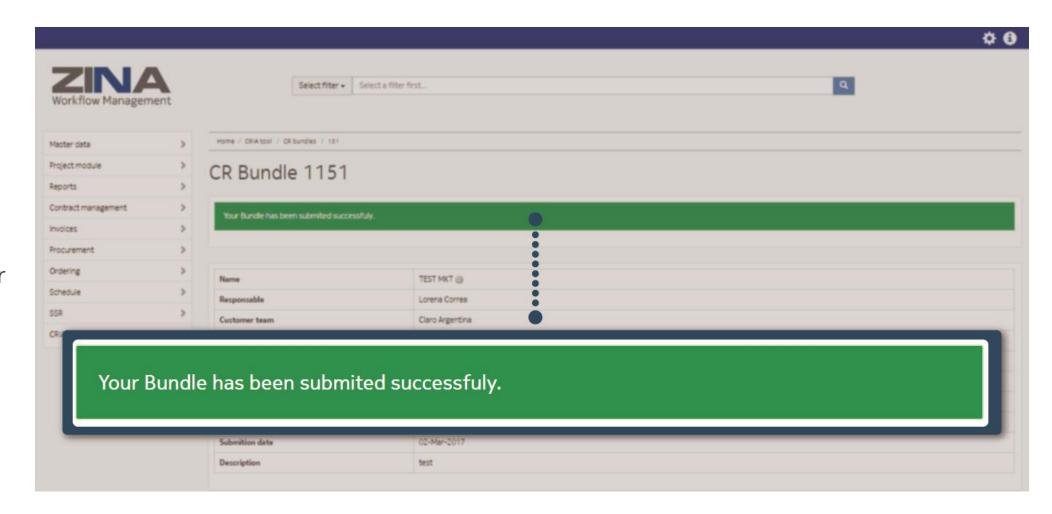
Complete Bundle Sales Value field in Euros and click on the "Save changes" blue button, as the image shows.







If your creation process was successful, you will see a green alert indicating that Your Bundle has been submitted successfully.







If you need any further assistance, user management and support, please get in touch with our team at support.zina@nokia.com.



